

Developmental Disabilities Administration

Services of Short Duration User Guide

The Developmental Disabilities Administration (DDA) promotes full participation of people with developmental disabilities, and their families, in all aspects of community life. In order to achieve participation, quality supports and services that help people achieve personal growth, independence and productivity are essential. This is done through a service delivery system that uses a combination of state residential centers, community based resources, and non-profit providers.

The DDA received \$15 million to fund a Waiting List Initiative for fiscal year 2012, through Senate Bill 994 - "*Sales and Use Tax – Alcoholic Beverages – Supplementary Appropriation*". This money became available on July 1, 2011, and is targeted for people on the DDA Waiting List in the Crisis Resolution and Crisis Prevention priority categories. The DDA's goal is to serve as many people on the list as possible. People in Crisis Resolution are eligible for ongoing services and supports. People in Crisis Prevention are eligible for **Services of Short Duration**, which are designed to help with immediate crisis and its causes (triggers). The intent of Services of Short Duration is to help children and adults with developmental disabilities avoid crisis situations and to remain in their own or in their family home.

What to do if you are in crisis and need immediate assistance?

If you believe your situation has elevated to an active crisis, contact your Resource Coordinator or DDA Regional Office immediately for assistance. A person can request a review of their priority category at any time. DDA assesses each request for change in priority status and notifies the person of the determination and their appeal rights

What are Services of Short Duration?

Services of Short Duration are individualized supports/services intended to prevent a crisis from happening. Services of Short Duration should be individualized, simple, meaningful, and address the immediate crisis need and help avoid crises in the future.

Services of Short Duration can pay for supports, items, or services as a one-time payment, or over a designated period of time, that addresses the immediate crisis and its causes (triggers) and will eliminate or delay the risk of the person moving into crisis.

Examples - one-time payments include: payment of outstanding utility or medical bills; purchase of specialized/adaptive equipment; assistive technology not covered by insurance or other source; a housing or vehicle adaptation; etc.

Examples -services or supports provided in steps over a designated period of time include: respite services, behavioral support services, engagement of home health or other in-home assistance; dental services and follow up that will alleviate potential safety/health issues; intervention services to support the person or family to prevent future crisis or the reoccurrence of the crisis (i.e. counseling, budgeting or money management classes/training, advocacy), etc.

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Who can receive Services of Short Duration?

People on the DDA Waiting List in the crisis prevention category may be eligible for Services of Short Duration based on available funds. People in the crisis prevention category have been determined to be at risk of crisis within one year and meet one or more of the following criteria:

- Urgent need for services;
- At serious risk of physical harm in their current environment;
- At serious risk of causing physical harm to others in their current environment;
- Living with a caregiver who is unable to provide adequate care due to caregiver's impaired health;
- Has a caregiver who is 65 years old or more;
- Risk of Homelessness within 1 year or living in temporary housing with a time limit to continue living in this setting.

What types of services/supports are funded under the Services of Short Duration initiative?

Services of Short Duration should address the individual's and/or the family's crisis and its causes (triggers) that resulted in a person being placed on the Waiting List in the Crisis Prevention Category. The following additional information and examples are provided to assist in the understanding of the types of services and supports that are available under this initiative.

- Individual & Family Counseling
- Personal Care
- Day Care
- Specialized Equipment
- Health Services
- Respite Care
- Housing Adaptations
- Transportation
- Therapeutic Services
- Medical Equipment Purchase, Rental and Repair
- Crisis Intervention & Follow-up
- Attendant Care
- Barrier Removal
- Community Integration Services
- Employment Related Services
- Intervention Services - Other services to mediate, provide advice, and/or support the person or family to prevent future crisis or crisis reoccurrence

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How to determine if you need intervention services?

Intervention services are intended to help when the funding of one-time only services/supports (i.e. payment of outstanding utility or medical bills, specialized equipment, etc) are symptomatic of a larger challenge that will likely happen again unless there is help to resolve it completely.

Intervention services can help people and families find ways of creating strategies and/or alternative supports that can eliminate or minimize the potential for future crisis. The service(s) can vary from person to person, may be of a short duration, or may be very intense and time consuming upfront and diminish over time.

Some examples of intervention services include assistance:

- Identifying underlying challenge/issues,
- Navigating systems of care,
- Intervening in financial issues where various communication and coordination may be needed,
- Coordinating or negotiating various appointments or meetings,
- Strategizing solutions,
- Advocating with education or other areas,
- Visiting generic resources and providers;

Examples:

Debbie's family contacts the DDA and says they have unpaid medical bills that weren't covered by Debbie's insurance. A payment needs to be made now to keep the debt from being turned over to a credit agency. A combination of funding and intervention services are needed to pay the current bill and then to assist the family to contact the creditor to arrange a payment plan. The intervention services should also help them look at other debt they may have and refer them to debt counseling, if appropriate. This relieves the immediate problem and also addresses the underlying issue. A projection of up to 10 hours of staff time may be needed to get this challenge/issue resolved.

Joe has suddenly become very aggressive and his family is afraid for Joe's sister who is the target of his aggression. Respite could be provided immediately until a behavioral assessment can be scheduled, a behavior plan developed, and training the family on the implementation of the plan can be completed. These services and supports would help resolve the immediate issue and the longer term concerns. A projection of 60 hours might be reasonable given the seriousness of the concern and the level of support needed to address it.

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Who can provide the services or supports?

People and families can choose among both DDA licensed service providers and non-DDA licensed providers for Services of Short Duration.

Who will approve and process payments for services and supports?

DDA Low Intensity Support Services (LISS) agencies will approve and process the payment for all services and supports provided by DDA and non-DDA providers.

What assistance is available to identify services and supports, identify service providers, and assist with the request form?

Assistance is available from your DDA Regional Office, resource coordinator, LISS agencies, and licensed DDA Family and Individual Support Services providers listed in the attachments.

Where can I find a listing of current DDA licensed providers?

DDA licensed providers are listed on the DDA website at www.ddamaryland.org and included in the attachments.

How much funding is available?

Funding up to \$10,000 per selected person is available to address the immediate crisis and its causes (triggers) during this current fiscal year (July 1, 2011 – June 30, 2012) only.

Services funded before June 30, 2012, may continue into the next fiscal year, but are not available on an ongoing basis.

Is there any exception to the funding limit?

Understanding the unique needs and circumstances of each person, the DDA will utilize an exception protocol to meet funding requests above \$10,000. Request will be reviewed and may be approved by the DDA.

How are people selected?

People on the DDA Waiting List in the crisis prevention category are prioritized and selected based on the following criteria:

- 1st – Person with the oldest caregiver;
- 2nd - Date of approval for the crisis prevention category; and

The caregiver's date of birth is used to determine the oldest caregiver so that people with caregivers born at an earlier date have priority over people with caregivers born at a later date. This criterion is established in regulations.

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How Do I access Services of Short Duration?

If you received a letter from the DDA stating that you are now eligible for Services of Short Duration you can complete these steps below independently or seek assistance from your resource coordinator, LISS agencies, or licensed DDA Family and Individual Support Services providers listed in the attachments:

1. Identify the service(s) and supports that you believe will address your crisis trigger.
2. Complete the Services of Short Duration Request form (see attachment and also available on the DDA website). The form will ask you to identify what services you believe you need to address your immediate crisis and its causes (triggers).

Example:

Services: 1- Payment of outstanding medical bills.

2- Intervention Service: Counseling and assistance related to debt and payment options.

3. Submit the Services of Short Duration Request form to a DDA LISS provider from the attached list.
4. The LISS provider will review the request form and provide assistance as needed to identify services, supports, or intervention services. They will process payment for services or supports as appropriate.

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Developmental Disabilities Administration Request for Services of Short Duration

Last Name: _____ First Name: _____ Request Date: _____

Date of Birth (MM/DD/YYYY): ____/____/____ Social Security #: xxx -xx - _____

Resource Coordinator (RC): _____ RC Telephone #: _____

You or your family can submit a request independently and can also receive assistance to identify your service and support needs, service provider, etc. from one of the following: your resource coordinator, a LISS agency, or a licensed DDA Family and Individual Support Services provider.

What type of intervention services/supports are you seeking in order to address this risk?

<input type="checkbox"/> Individual & Family Counseling	<input type="checkbox"/> Attendant or Personal Care	<input type="checkbox"/> Day Care	<input type="checkbox"/> Specialized Equipment	<input type="checkbox"/> Health Services	<input type="checkbox"/> Respite Care	<input type="checkbox"/> Housing Adaptations	<input type="checkbox"/> Transportation
<input type="checkbox"/> Therapeutic Services	<input type="checkbox"/> Medical Equipment Purchase, Rental, or Repair	<input type="checkbox"/> Crisis Intervention & Follow-Up	<input type="checkbox"/> Barrier Removal	<input type="checkbox"/> Community Integration Services	<input type="checkbox"/> Employment Related Services	<input type="checkbox"/> Intervention Services	<input type="checkbox"/> Other – i.e. item or onetime payment

Please describe the specific service(s) or intervention(s) requested within the category identified.

Please describe how this intervention service/support will remediate the risk of crisis?

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Service Request					
Please provide specific information related to the service provider, cost, frequency, duration, etc. If a provider has not already been identified please note "To Be Determined" or TBD.					
Service/Item	Details (if applicable)	Frequency of Service (if applicable)	Dates of Service (if applicable)	Cost of Service/Item	Service Provider Name, Address, Telephone #
<i>Example: Attendant Care</i>	<i>3 Hrs In home service on Saturdays from 8:30- 11:30 a.m.</i>	<i>Every Saturday for 8 weeks</i>	<i>February 1 – March 1, 2012</i>	<i>\$18 per hour Total Hours: 24 Total Cost: \$432</i>	<i>ABC Agency 123 Street Baltimore, MD 410- 123-4567</i>
<i>Example: Family Counseling</i>	<i>Counseling Saturdays from 9 -11 a.m.</i>	<i>Every Saturday for 8 weeks</i>	<i>February 1 – March 1, 2012</i>	<i>\$100 per hour Total Hours: 16 Total Cost: \$1600</i>	<i>FSS Agency 444 G Street Baltimore, MD 410- 333-4444</i>

Total Funds Requested: _____

Request Submitted By:

First and Last Name _____
Please Print

Telephone Number: _____ Email: _____

Relationship to person in the crisis prevention category: ☐ Self ☐ Parent ☐ Legal Guardian
☐ Resource Coordinators ☐ Other: _____

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DDA Regional Offices and Community Resources

DDA Regional Office Contact Information:

Central Regional Office – (410) 234-8200 (*Anne Arundel County, Baltimore City, Baltimore County, Harford County, Howard County*)

Southern Regional Office – (301) 362-5100 (*Calvert County, Charles County, Montgomery County, Prince George's County, St. Mary's County*)

Eastern Regional Office – (410) 334-6920 (*Caroline County, Cecil County, Dorchester County, Kent County, Queen Anne's County, Somerset County, Talbot County, Wicomico County, Worcester County*)

Western Regional Office – (301) 791-4670 (*Allegany County, Carroll County, Frederick County, Garrett County, Washington County*)

COMMUNITY RESOURCES:

Department of Human Resources- General Information: 1-800-332-6347

Office of Victim Services (Domestic Violence): 1-800-332-6347

Homelessness & Housing Support: 410-767-7285

Food Assistance: 410-767-7719

Energy Assistance: 1-800-352-1446

Adult Protective Services: 1-800-917-7383

Child Protective Services: 1-800-332-6347

Medical Assistance & Temporary Disability Assistance: Contact your local Department of Social Services

Children's Health Insurance Program: 1-800-456-8900

Alcohol & Drug Abuse Treatment/Support: 410-402-8600

Mental Health Treatment/Support: 1-800-888-1965

Youth (Mental Health) Crisis Support: 1-800-422-0009

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DDA Low Intensity Support Service (LISS) Providers

Central Region Providers

<i>Humanim, Inc.</i> 9380 Gerwig Lane Columbia, MD 21046 Telephone: (410)381-0227 Ext.5225 Toll-Free: 1-877-230-4951 TTY: 711 Web Address: http://www.humanim.com	<i>Penn-Mar Human Services</i> 310 Old Freeland Road Freeland, Maryland 21053 Toll Free: 1-877-282-8202 TTY: 1-877-282-8202 Web Address: http://www.penn-mar.org
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Southern Region Providers

<i>Arc of Prince George's County, Inc.</i> 1401 McCormick Drive Largo, Maryland 20774 Telephone: (301)925-7050 Prince George's 1-877-967-5272 Montgomery County 1 877-604-7470 Calvert, Charles and St. Mary's Counties 1-877-587-6464 Web Address: www.thearcofpgc.org	<i>Maryland Community Connection</i> 6490 Landover Road Suite A9 Landover, Maryland 20785 Telephone: (301)583-8880 Toll Free: 1-877-622-6688 TTY: 711 (MD Relay Service) Fax: 301-583-0359 Web Address: www.marylandcommunityconnection.org
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Western Region Provider

Eastern Region Provider

<i>Penn-Mar Human Services</i> 310 Old Freeland Road Freeland, Maryland 21053 Toll Free: 1-877-282-8202 TTY: 1-877-282-8202 Web Address: http://www.penn-mar.org	<i>Epilepsy Association of Eastern Shore</i> 688 East Main Street Salisbury, Maryland 21804 Telephone: (410)543-0665 Toll Free: 1-800-776-5694 TTY: (410)543-0665 Web Address: http://www.eaes.org
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DDA Licensed Family Support Service (FSS) and Individual Support Service (ISS) Providers

Family Support Services

These services are designed to help families stay together. Families with children with developmental disabilities typically experience emotional, physical and financial demands because the care and attention their children require tends to be intensive and indefinite. Family Support services are flexible and responsive to what the family needs, when they need it.

Individual Support Services

Individual Support Services are support services (other than Residential and Day Habilitation care) for adults living with their families or on their own. Included are respite services, transportation, environmental modifications, adaptive equipment, money management and home skills.

Additional information is available on the DDA website at: www.ddamaryland.org/serv01.htm

Central Region

Anne Arundel County, Baltimore City, Baltimore County, Harford County, Howard County

AGENCY	PHONE	WEBSITE	FSS/ISS
Abilities Network	(410) 828-7700	www.abilitiesnetwork.org	Both
Alliance	(410) 282-5900	www.allianceinc.org	Both
Athelas Institute	(410) 964-1241	www.athelasinstitute.org	ISS Only
Bay Community Support Services Inc.	(410) 224-4205	www.baycss.org	Both
Bello Machre Inc.	(410) 255-3805	www.bellomachre.org	Both
Brotherhood and Sisterhood	(301) 593-0957		Both
Change Inc.	(410) 876-2179	www.changeinc.cc	Both
Chesapeake Care Resources	(410) 287-5040	www.chesapeake-care.org	Both
CHI Centers	(301) 445-3350	www.chicenters.org	ISS Only
Chimes Inc.	(410) 358-6400	www.chimes.org	Both
Comprehensive Residential Systems	(301) 809-0050		Both
Community Support Services for Deaf	(410)597-8780	www.cssdinc.org	ISS Only

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AGENCY	PHONE	WEBSITE	FSS/ISS
Compass Inc.	(301) 625-2406	www.compassmaryland.org	ISS Only
Creative Options Inc.	(410) 780-4095	www.creativeopts.org	Both
CSAAC	(240) 912-2220	www.csaac.org	Both
Dominion Resource Center, Inc.	(410) 655-1741		Both
Emerge Inc.	(410) 884-4420	www.emergeinc.org	Both
Family Service Foundation	(301) 459-2121	www.fsfinc.org	Both
Fidelity Resources Inc.	(410) 337-0340		Both
Flying Colors of Success Inc.	(410) 876-0838	www.flyingcolorsofsuccess.org	FSS only
Forward Visions Inc.	(410) 252-7171		Both
Head Injury Rehab & Ref. Ser. Inc	(301) 309-2228	www.hirrs.org	Both
Humanim	(410) 381-7171	www.humanim.com	Both
Itineris Inc.	(410) 302-2292	www.itinerisbaltimore.org	Both
Jeanne Bussard Center	(301) 663-9588	www.jeannebussard.org	ISS Only
Jewish Community Services	(410)843-7399	www.jcsbaltimore.org	Both
Langton Green Inc.	(410) 269-1019	www.langtongreen.org	Both
Kennedy Krieger	(410) 923-9301	www.kennedykrieger.org	Both
Medsource Community Services Inc.	(301) 631-6901		Both
Life Inc.	(410) 735-5433	www.lifeinc.org	ISS Only
Melwood	(301) 599-4501	www.melwood.com	Both
National Multiple Sclerosis Society-MD	(410) 641-1200	www.nmss-md.org	ISS Only
Opportunity Builders, Inc.	(410) 787-0700	www.obiworks.org	ISS Only
Penn-Mar	(410) 343-1069	www.penn-mar.org	Both
Providence Center	(410) 766-2212	www.providencecenter.com	ISS Only
Quantum Leap Inc.	(443) 850-5679		Both
Richcroft Inc.	(410) 785-3274	www.richcroft.com	Both
Shared Support MD	(410) 945-4356	www.sharedsupportmd.org	Both
Social Health Services Group	(301) 358-4447	www.shsginc.com	Both
Spectrum Support Inc.	(410) 795-6543	www.spectrum-support.org	Both
St. Patrick Homes Inc.	(410) 903-8786		FSS Only
Starflight Enterprises	(443) 661-1301	www.starflightenterprises.com	Both
The Arc of Baltimore	(410) 296-2272	www.arcofbaltimore.org	Both

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AGENCY	PHONE	WEBSITE	FSS/ISS
The Arc of Howard County	(410) 730-0638	www.archoward.org	Both
The Arc of Northern Chesapeake Region	(410) 836-7177	www.arcncr.org	Both
The Arc of Central Chesapeake	(410) 269-1883	www.thearecccr.org	Both
The Rock Creek Foundation	(301) 586-0900	www.thesantegroup.org	ISS Only
UCP of Central Maryland	(410) 484-4540	www.ucp-cm.org	Both
Work Opportunities Unlimited*	(301) 929-4350	www.workopportunities.net	Both

Southern Region

Calvert County, Charles County, Montgomery County, Prince George's County, St. Mary's County

AGENCY	PHONE	WEBSITE	FSS/ISS
Abilities Network	(410) 828-7700	www.abilitiesnetwork.org	Both
Ardmore Enterprises Inc.	(301) 577 – 2575	www.ardmoreenterprises.org	Both
Bay Community Support Services Inc.	(410) 224-4205	www.baycss.org	Both
Bello Machre Inc.	(410) 255-3805	www.bellomachre.org	Both
Brotherhood and Sisterhood	(301) 593-0957		Both
CALMRA	(301) 982-7177	www.calmra.org	ISS Only
Calvert County Office on Aging	(410) 535-4606	www.co.cal.md.us	ISS Only
Caroline Center	(800) 863-2102	www.carolinecenterinc.net	Both
Charles County Dept. of Health	(301) 609-6900	www.charlescountyhealth.org	Both
Chimes Inc.	(410) 358-6400	www.chimes.org	Both
Charles County Dept. of Health	(301) 609-6900	www.charlescountyhealth.org	Both
CHI Centers	(301) 445-3350	www.chicenters.org	ISS Only
Community Support Services	(301) 926-2300	www.css-md.org	Both
COMPASS	(301) 625-2406	www.compassmaryland.org	ISS Only
Comprehensive Residential Systems	(301) 809-0050		Both

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AGENCY	PHONE	WEBSITE	FSS/ISS
CSAAC	(240) 912-2220	www.csaac.org	Both
Dominion Resource Center, Inc.	(410) 655-1741		Both
Emerge Inc.	(410) 884-4420	www.emergeinc.org	Both
Family Service Foundation	(301) 459-2121	www.fsfinc.org	Both
Fidelity Resources Inc.	(410) 337-0340		Both
Head Injury Rehab & Ref. Ser. Inc	(301) 309-2228	www.hirrs.org	Both
Humanim	(410) 381-7171	www.humanim.com	Both
Jewish Foundation for Group Homes	(301) 984-3839	www.jfgh.org	ISS Only
Jewish Social Services Agency	(301) 838-4200	www.jssa.org	FSS Only
Jubilee Association of MD	(301) 949-8626	www.jubileemd.org	ISS Only
Maryland Community Connection	(301) 583-0358	www.marylandcommunityconnection.org	Both
Medsource Community Services Inc.	(301) 631-6901		Both
Melwood	(301) 599-4501	www.melwood.com	Both
National Multiple Sclerosis Society-MD	(410) 641-1200	www.nmss-md.org	ISS Only
SEEC	(301) 576-9000	www.seeconline.org	Both
Shared Support Maryland	(410) 945-4356	www.sharedsupportmd.org	Both
Social Health Services Group	(301) 358-4447	www.shsginc.com	Both
Spectrum Support Inc.	(410) 795-6543	www.spectrum-support.org	Both
Spring Dell Center	(301) 934-4561	www.springdellcenter.org	ISS Only
Sunrise Community of Maryland, Inc. DBA UCP on the Potomac	(301) 459-0566	www.ucppotomac.org www.sunrisegroup.org	Both
Target Community & Educational Services	(410) 848-9090	www.targetcommunity.org	Both

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AGENCY	PHONE	WEBSITE	FSS/ISS
The Arc of Montgomery County	(301) 984-5777	www.thearcofmontgomerycounty.org	Both
The Arc of Prince George's County	(301) 925-7050	www.thearcofpgc.org	Both
The Arc of Southern Maryland	(410) 535-2413	www.arcsomd.org	Both
The Center for Life Enrichment	(301) 373-8100	www.tcle.org	Both
The Rock Creek Foundation	(301) 586-0900	www.thesantegroup.org	ISS Only
Treatment and Learning Centers	(301) 424-5200	www.ttlc.org	ISS Only
Work Opportunities Unlimited	(301) 929-4350	www.workopportunities.net	Both

Eastern Region

Caroline County, Cecil County, Dorchester County, Kent County, Queen Anne's County, Somerset County, Talbot County, Wicomico County, Worcester County

AGENCY	PHONE	WEBSITE	FSS/ISS
Abilities Network	(410) 828-7700	www.abilitiesnetwork.org	Both
Bay Community Support Services	(410) 224-4205	www.baycss.org	ISS Only
Bay Shore Services Inc.	(410) 341-0307	www.bayshoreservices.com	Both
Bayside Community Network	(410) 398-6394	www.baysidenetwork.org	ISS Only
Bello Machre Inc.	(410) 255-3805	www.bellomachre.org	Both
Brotherhood and Sisterhood	(301) 593-0957		Both
Caroline Center	(800) 863-2102	www.carolinecenterinc.net	Both
Chesapeake Care Resources	(410) 287-5040	www.chesapeake-care.org	Both
Chesapeake Center Inc.	(410) 822-4122	www.chesapeakecenter.org	Both
Chesterwye Center Inc.	(410) 827-7048	www.chesterwye.com	Both
Chimes Inc.	(410) 358-6400	www.chimes.org	Both
Deaf Independent Living Association	(410) 742-5052	www.dila.org	ISS Only
Delmarva Community Services, Inc.	(410) 221-1900	www.dcsdct.org	Both
AGENCY	PHONE	WEBSITE	FSS/ISS

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Dove Point Inc.	(410) 341-4472	www.dovepointe.com	Both
Epilepsy Assoc. of Eastern Shore	(410) 543-0665	www.eaes.org	Both
Fidelity Resources Inc.	(410) 337-0340		Both
Humanim	(410) 381-7171	www.humanim.com	Both
Kent Center	(410) 778-7303	www.kentcenter.org	ISS Only
Lower Shore Enterprises	(410) 749-6183	www.lowershoreenterprises.org	ISS Only
Medsource Community Services Inc.	(301) 631-6901		Both
National Multiple Sclerosis Society-MD	(410) 641-1200	www.nmss-md.org	ISS Only
Shared Support MD	(410) 945-4356	www.sharedsupportmd.org	Both
Social Health Services Group	(301) 358-4447	www.shsginc.com	Both
Somerset Community Services	(410) 623-2261	www.somersetcommunityservices.org	Both
The Arc of Northern Chesapeake Region	(410) 836-7177	www.arcncr.org	Both
The Arc of Central Chesapeake	(410) 770-9895	www.thearcccr.org	Both
Worcester County Developmental Center	(410) 632-2382	www.wcdcservices.org	ISS Only

Western Region

Allegany County, Carroll County, Frederick County, Garrett County, Washington County

AGENCY	PHONE	WEBSITE	FSS/ISS
Abilities Network	(410) 828-7700	www.abilitiesnetwork.org	Both
Appalachian Parent Assoc.	(301) 334-8449		FSS Only
Archway	(301) 777-1700	www.archwaystationinc.org	ISS Only
Bello Machre Inc.	(410) 255-3805	www.bellomachre.org	Both
Brotherhood and Sisterhood	(301) 593-0957		Both
Carroll County Bureau of Aging	(410) 386-3803	www.carr.org	FSS Only
AGENCY	PHONE	WEBSITE	FSS/ISS
Change Inc.	(410) 876-2179	www.changeinc.cc	Both
Chimes Inc.	(410) 358-6400	www.chimes.org	Both

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Community Living, Inc.	(301) 663-8811	www.communitylivinginc.org	Both
Council for Exception Children and Adults	(301)729-8600		ISS Only
Creative Options	(410)780-4095	www.creativeoptions.org	Both
CSAAC	(240) 912-2220	www.csaac.org	Both
Dominion Resource Center, Inc.	(410) 655-1741		Both
Emerge Inc.	(410) 884-4420	www.emergeinc.org	Both
Family Service Foundation	(301) 459-2121	www.fsfinc.org	Both
Fidelity Resources Inc.	(410) 337-0340		Both
Flying Colors of Success Inc.	(410) 876-0838	www.flyingcolorsofsuccess.org	FSS Only
Friends Aware, Inc.	(301)722-7268	www.friendsaware.org	ISS Only
Goodwill of Monococy Valley	(301)662-0622	www.friendsaware.org	ISS Only
Head Injury Rehab & Ref. Ser. Inc	(301) 309-2228	www.hirrs.org	Both
Horizon Goodwill	(301) 733-7330	www.horizongoodwill.com	ISS Only
Humanim	(410) 381-7171	www.humanim.com	Both
Jeanne Bussard Center	(301) 663-9588	www.jeanebussard.org	ISS Only
Medsource Community Services Inc.	(301) 631-6901		Both
National Multiple Sclerosis Society-MD	(410) 641-1200	www.nmss-md.org	ISS Only
Penn-Mar	(410) 343-1069	www.penn-mar.org	Both
Ray of Hope	(301) 722-4560	www.rayofhope-md.org	ISS Only
Richcroft Inc.	(410) 785-3274	www.richcroft.com	Both
Scott Key Center	(301) 600-1600	www.frederickcountymd.gov	ISS Only
SMVI	(301) 516-7300	www.smvi.org	Both
Shared Support MD	(410) 945-4356	www.sharedsupportmd.org	Both
Social Health Services Group	(301) 358-4447	www.shsginc.com	Both
Spectrum Support Inc.	(410) 795-6543	www.spectrum-support.org	Both
Target Community & Educational Services	(410) 848-9090	www.targetcommunity.org	Both
AGENCY	PHONE	WEBSITE	FSS/ISS
The Arc of Carroll County	(410) 848-4124	www.arccarroll.com	Both

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The Arc of Frederick County	(301) 663-0909	www.arcfc.org	Both
The Arc of Washington County	(301) 797-3380	www.arcwc-md.org	Both
UCP of Central Maryland	(410) 484-4540	www.ucp-cm.org	Both
Washington County Human Development Council	(301) 791-5421	www.wchdc.org	ISS Only
Way Station, Inc.	(301)662-0099	www.waystationinc.org	ISS Only

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DDA Licensed Resource Coordination Providers

<p align="center">Allegany County</p> <p>Service Coordination, Inc. 12 N. Liberty Street, Suite 101 Cumberland, MD 21502 Telephone: (301)722-1470 FAX: (301)722-1474 TTY: (301) 729-2734</p>	<p align="center">Anne Arundel County</p> <p>Service Coordination, Inc. Cromwell Business Park 801 Cromwell Park Drive, Suite 111 Glen Burnie , MD 21061 Telephone: (410)863-0360 FAX: (410)863-7440</p>
<p align="center">Baltimore County Offices</p>	
<p>Service Coordination, Inc.-Woodlawn 7133 Rutherford Road Baltimore, MD 21244-2717 Telephone: (410)265-5225 FAX: (410)265-6714 TTY: (410)265-7707 Service Coordination, Inc.-Pikesville 1777 Reisterstown road, Suite 384 Baltimore, MD 21208 Telephone: (410)486-1582 FAX: (410)486-9065 TTY: (410)486-5754</p>	<p>Service Coordination, Inc.-Kenilworth 100 West Road, Suite 304 Towson, MD 21204 Telephone: (410)828-5223 FAX: (410)828-1189 TTY: (410)828-1689 Service Coordination, Inc -Perry Hall 8615 Ridgely's Choice Drive, Suite 205 Nottingham, MD 21236-3028 Telephone: (410)256-8441 FAX: (410)256-7099 TTY: (410)256-5709</p>
<p align="center">Baltimore City</p> <p>Service Coordination, Inc. 711 West 40th St., Suite 429 Baltimore, MD 21211-2196 Telephone: (410)235-8110 FAX: (410)235-9475 MODEM: (410)243-8115 TDD: (410)235-8115</p>	<p align="center">Calvert County</p> <p>Calvert County Health Department Developmental Disabilities Program P.O Box 980, 134 Main Street, Room 202 Prince Frederick, MD 20678 Telephone: (410)414-9367 or (310)855-1545 FAX: (410)414-5846 Web Address: www.calverthealth.org</p>

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<p>Caroline County</p> <p>Caroline County Health Department P.O. Box 10 Denton, Maryland 21629 Telephone: (410)478-8075 Toll free: 1-855-236-3079 FAX: (410)479-5383</p>	<p>Carroll County</p> <p>Service Coordination, Inc. 95 Carroll Street, Suite 104 Westminster, MD 21157 Telephone: (410)876-0028; (410)848-7698 FAX: (410)876-4721 TDD: (410)848-7968</p>
<p>Cecil County</p> <p>Cecil County Health Department 401 Bow Street Elkton, Maryland 21921 Telephone: (410)996-5140 FAX: (410)996-5134 Web Address: www.cecilcountyhealth.org</p>	<p>Charles County</p> <p>Charles County Health Department Developmental Disabilities Program 4545 Crain Highway White Plains, MD 20695 Telephone: (301)609-6830 Toll Free: (301)609-6694 FAX: (301)609-6690/6691 Web Address: www.charlescountyhealth.org</p>
<p>Dorchester County</p> <p>Dorchester County Health Department 3 Cedar Street Cambridge, MD 21613 Telephone: (410)376-0024 TTY: (410)901-8117 FAX: (410)901-8197 Web Address: dorchesterhealth.org</p>	<p>Frederick County</p> <p>Service Coordination, Inc. 5303 Spectrum Drive, Suite I Frederick, Maryland 21703 Telephone: (301)663-8044 TTY: (301)663-9683 FAX: (301)695-9609</p>
<p>Garrett County</p> <p>Service Coordination, Inc. 315 Dawson Avenue, Suite B Oakland, MD 21550 Telephone: (301)334-9505 FAX: (301)334-4786 TTY: (301)334-9505</p>	<p>Harford County</p> <p>Service Coordination, Inc. 121A Industry Lane., Suite 6 Forest Hill, MD 21050 Telephone: (410)893-0393, 0397 FAX: (410)893-4918 TTY: (410)893-0397</p>

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Howard County Service Coordination, Inc. 40 Corporate Center 10480 Little Patuxent Parkway Suite 950 Columbia, MD 21044 Telephone: (410)772-8774 FAX: (410)772-8789 TTY: (410)772-8781	Kent County Kent County Health Department 125 South Lynchburg Street Chestertown, MD 21620 Telephone: (410)778-2869 FAX: (410)778-7972 Web Address: www.kenthd.org
Montgomery County Montgomery County Department of Health and Human Services 11 N. Washington Street, Suite 450 Rockville, MD 20850 Telephone: (240) 777-1216 TTY: (240) 777-1217 Web Address: http://www.montgomerycountymd.gov/	Prince George's County Resource Connections of Prince George's County 4550 Forbes Boulevard, Suite 120 Lanham, MD 20706 Telephone: (301)429-9300 FAX: (301)429-9257 Web Address: http://www.rcpgc.org/
Queen Anne's County Queen Anne's County Health Department 206 N. Commerce Street Centreville, MD 21617 Telephone: (410) 758-3711 TTY: 1-800-735-2258 FAX: (410)758-4421	St. Mary's County St. Mary's County Health Department P.O. Box 316 Leonardtown, Maryland 20650 Telephone: (301)475-4389 TTY:1-800-735-2258 FAX: (301)475-4350 Web Address www.smchd.org
Talbot County Talbot County Health Department 100 S. Hanson Street Easton, MD 21601 Telephone: (410)819-5665 FAX: (410)819-4701 Web Address: talbothealth.org	Washington County Service Coordination, Inc. 931-B Sweeney Drive Hagerstown, MD 21740 Telephone: (301)791-0400, 416-8155 FAX: (301)416-7162 TTY: (301)791-0401

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Wicomico County	Worcester County
Wicomico County Health Department 108 East Main Street Salisbury, Maryland 21801 Telephone: (410)543-6790 FAX: (410)341-7950	Worcester County Health Department 9730 Healthway Drive Berlin, MD 21811 Telephone: (410)629-0164 Ext. 162 FAX: (410)629-0185 Web Address: http://www.worcesterhealth.org